iStarUSA™

Docking Station with Windows 7

If your Windows 7 is not able to show the external hard drive is ready to use with the dock powered on, the reason might because the hard drive is off-line.

Please follow the steps below to fix the problem.

1. Open <u>Computer Management</u> from: <u>All Programs</u> – right click <u>Computer</u> – click <u>Manage</u>
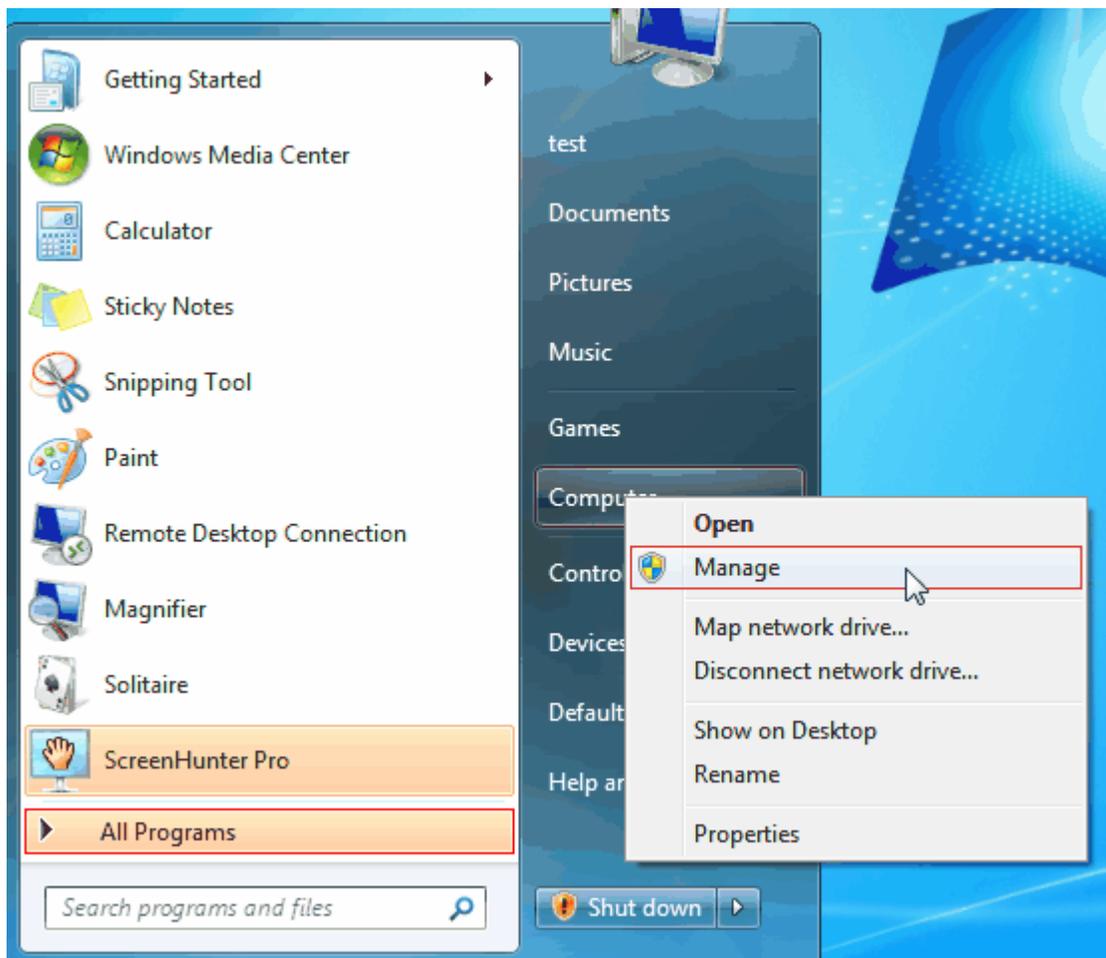
2. under <u>Storage</u>, click <u>Disk Management</u>

File   Action   View   Help

Computer Management (Local
  System Tools
    ▷ Task Scheduler
    ▷ Event Viewer
    ▷ Shared Folders
    ▷ Local Users and Groups
    ▷ Performance
        Device Manager
  Storage
        Disk Management
    ▷ Services and Applications

Name
  System Tools
  Storage
  Services and Applications
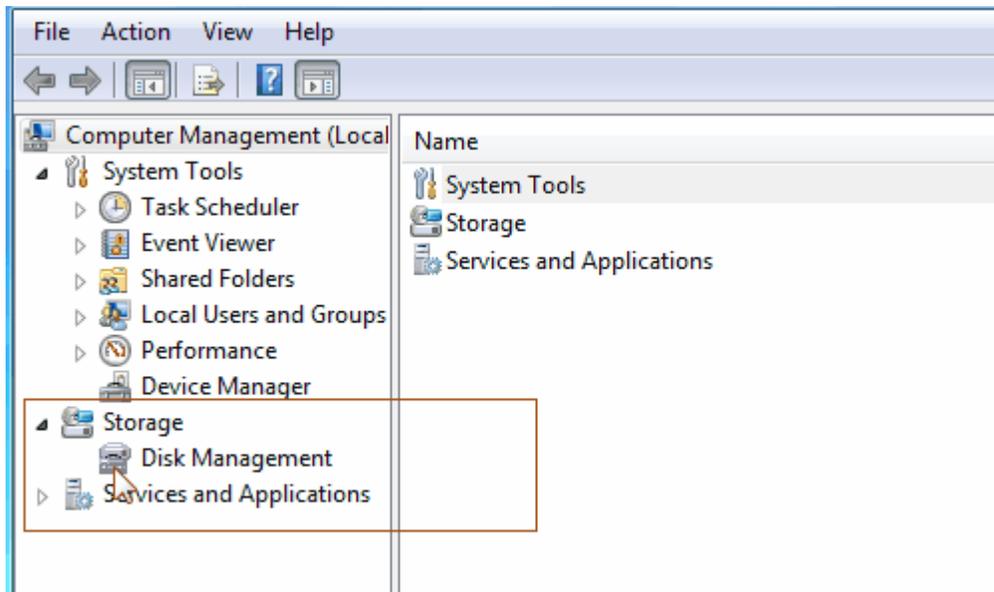
3. After clicking the <u>Disk Management</u>, system will show a new HDD has been
    detected. The detected hard drive is not ready to use yet. HDD will need to be
    formatted or imported to become an online disk.

a) For new HDD:
When you click the <u>Disk Management</u>, Windows will pop-up the Initialize Disk
screen. Please refer to Windows 7 user manual for your options and follow the setup
procedure.

Initialize Disk

You must initialize a disk before Logical Disk Manager can access it.

Select disks:

☑ Disk 1

Use the following partition style for the selected disks:

◉ MBR (Master Boot Record)
○ GPT (GUID Partition Table)

Note: The GPT partition style is not recognized by all previous versions of
Windows. It is recommended for disks larger than 2TB, or disks used on
Itanium-based computers.

OK   Cancel

Disk 0
Basic
76.33 GB
Online

Disk 1
Unknown
74.53 GB
Not Initialized

74.53 GB
Unallocated

b) For HDD has been used in other Windows OS:

Windows will show the HDD like below as a Foreign disc and offline.
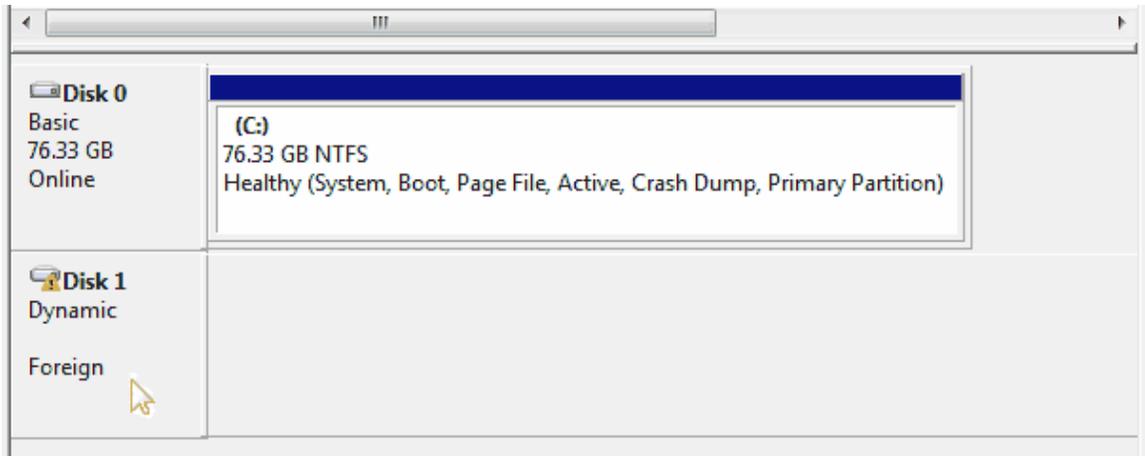
4.   Please do a right click on the Foreign disc to import the HDD.

Image below shows the options you may have. Please refer to Windows user manual for other options.
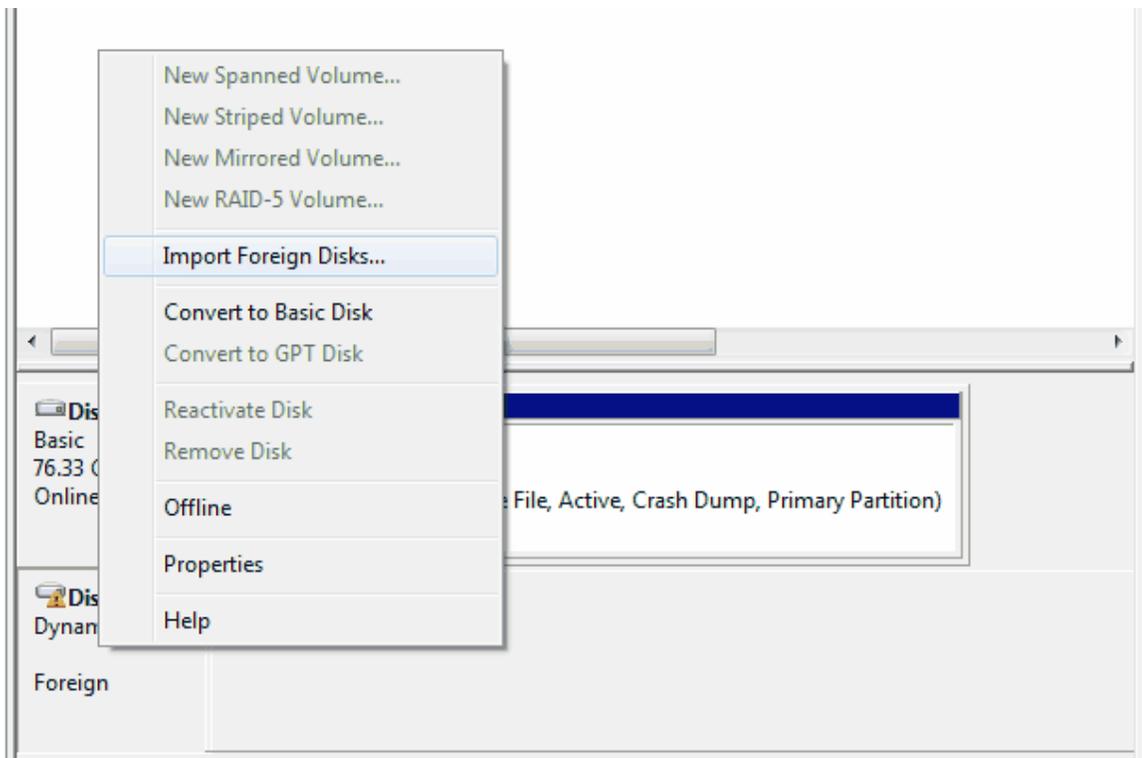
5.   After initializing the new disk or importing the disk, Windows will change the HDD's status to online, and then you are ready to use it.